



ETECNIC MOVILIDAD ELÉCTRICA, S.L.

Quality and Environmental Policy

ETECNIC MOVILIDAD ELÉCTRICA, S.L. is committed to ensuring that the Quality of the services provided faithfully reflects the expectations of each client, with the aim of guaranteeing the long-term success of the company. For this reason, ETECNIC MOVILIDAD ELÉCTRICA, S.L. establishes and assumes the following principles of action:

1. The Quality and Environmental Policy defined by ETECNIC MOVILIDAD ELÉCTRICA, S.L. is fully aligned with the purpose of the organization, as well as with the nature, magnitude, and environmental impact of the activities carried out.
2. The final Quality of the products and services provided by ETECNIC MOVILIDAD ELÉCTRICA, S.L. is the result of planned actions oriented towards customer satisfaction. These actions, in turn, arise from tasks of detection, prevention, correction, and continuous improvement.
3. ETECNIC MOVILIDAD ELÉCTRICA, S.L. is committed to full compliance with all legal, regulatory, and other requirements subscribed by the organization related to environmental aspects, as well as those of clients and authorities.
4. Customer expectations are the essential criterion for establishing the Quality standards of our company's services.
5. Each collaborator of ETECNIC MOVILIDAD ELÉCTRICA, S.L. is responsible for performing their tasks in accordance with the established Quality and continuous improvement standards. Likewise, all contributions, suggestions, and proposals will be reviewed and incorporated with the purpose of improving the organization's Quality and Environmental Management System.
6. The proper application of this Policy requires full collaboration and integration of all personnel at ETECNIC MOVILIDAD ELÉCTRICA, S.L. For this reason, Management considers motivation and training policies for all collaborators to be a priority.
7. ETECNIC MOVILIDAD ELÉCTRICA, S.L. establishes a system for analyzing the performance of its critical processes and sets and periodically reviews quality and environmental objectives.

General Management