



ETECNIC MOVILIDAD ELÉCTRICA, S.L.

Privacy Policy

Data Controller

The data controller responsible for the processing of the collected data is Etecnic Movilidad Eléctrica, S.L. with NIF B55667562 (hereinafter Etecnic) and registered office at Carrer Argentera, 25 Baixos, 43206 Reus – Tarragona, owner of the Platform named EVcharge, accessible through the Website <https://etecnic.net/> and the EVcharge Mobile Application (hereinafter, EVcharge or the Platform, interchangeably).

This Privacy Policy regulates the collection and processing of personal data provided by Users when accessing, browsing, or making use of the Platform's functionalities.

Data collection, purposes, legal basis, and retention periods:

- a. **Contact:** The User may get in touch through the forms established for this purpose on the Platform. The User must provide their identification details, as well as the reason, subject, or query. Etecnic will use this data to process the query and contact the User.

The legal basis for processing such data is based on the User's consent.

The retention period for the data for this purpose will be one year, unless other periods apply.

- b. **Registration:** Upon registering on the Platform, the User will need to provide their identification details, such as name, surname, and email address, to process the registration on the Platform and grant access to the features of their personal account.

The legal basis for processing such data is based on the contractual relationship maintained with the User.

Your data will be kept while you remain part of the community and are registered, unless other periods apply.

- c. **Contracting:** The User can purchase electricity services available on EVcharge. To do so, they must provide their contact details and the necessary information to manage the completed contracting process, such as bank or credit card details.

The legal basis for processing such data is based on the execution of a purchase contract.

The retention period for the data will be appropriate to fulfill contractual obligations and, in any case, up to five additional years for tax administration and to cover potential liabilities, unless other periods apply.

- d. **Wallet:** Registered Users can use the e-wallet provided on EVcharge to pay for electric vehicle charging. To do so, they must provide the necessary details to process the wallet balance top-up, such as bank or credit card details, as well as the wallet identifier or other identification details to complete the payment.

The legal basis for processing such data is based on the contractual relationship maintained with the User.

The retention period for the data will be appropriate to fulfill contractual obligations and, in any case, up to five additional years, duly blocked, for tax administration and to cover potential liabilities, unless other periods apply.

- e. **Purchase of RFID devices:** Registered Users can purchase RFID devices available on EVcharge. To do so, they must provide the necessary details to process the purchase and order management (which includes shipment through transport companies), such as bank or credit card details.

The legal basis for processing such data is based on the execution of a purchase contract.

The retention period for the data will be appropriate to fulfill contractual obligations and, in any case, up to five additional years for tax administration and to cover potential liabilities, unless other periods apply.

- f. **Geolocation:** Where the User has provided consent, EVcharge will collect location information to indicate nearby charging stations.

The legal basis for processing such data is based on the User's consent.

The retention period for the data will be appropriate to fulfill contractual obligations and, in any case, up to one year to cover potential liabilities, unless other periods apply.

- g. **QR/NFC Scanning:** Where the User has provided consent, EVcharge will collect camera information to allow locating chargers through the Platform's QR and NFC reader functionalities.

The legal basis for processing such data is based on the User's consent.

The retention period for the data will be appropriate to fulfill contractual obligations and, in any case, up to one year to cover potential liabilities, unless other periods apply.

- h. **Social Networks:** Through the Platform, the User can register, contract, or access services provided by EVcharge via their profile on available social networks. EVcharge will use such data solely and exclusively for the purpose consented to by the User, as well as the data to which the User has permitted EVcharge access. The legal basis for processing such data is based on the User's consent. Your data will be kept while you remain part of the community and are registered, unless other periods apply.
- i. **Cookies:** Notwithstanding that the App does not use cookies, the Website does employ technology to place files called cookies on the equipment used to access and browse the Platform. Cookies can be blocked or disabled at any time through the browser's settings options. For more information, you can consult our Cookie Policy. The legal basis for processing such data is based on the User's consent.
- j. **Advertising:** If the User expressly authorizes it, EVcharge may send advertising regarding available services and/or promotions on the Platform, such as news and/or discounts, among others. The legal basis for processing such data is based on the User's consent. The retention period for the data will be the time you remain subscribed to our system for receiving advertising and have not revoked your consent. You can revoke your consent at any time through the links provided or by writing to us at support@etecnic.es.
- k. **Tax management for third parties as an AEAT collaborator:** When a Registered User uses EVcharge on chargers owned by third parties, Etecnic will process the unique identifier associated with their User profile as well as the charging session data, to issue/submit invoices in Verifactu on behalf of its clients. Furthermore, we will communicate such data to the competent tax authorities. The legal basis for processing such data is based on compliance with legal obligations. The retention period for the data will be appropriate to comply with the legal obligations applicable to Etecnic and, in any case, up to five additional years for tax administration and to cover potential liabilities, unless other periods apply.

Data Communication

In the event that the User uses EVcharge on chargers owned by third parties, Etecnic will communicate to those owners (hereinafter, the Clients) the unique identifier associated with the User, so that the Clients can provide the electricity service to them and so that Etecnic can invoice the Clients for its services. Following this communication, the Clients

will become Data Controllers; therefore, for more information about data processing on their part, you should access their privacy policy.

Exercise of Rights

Likewise, the User may revoke consent for processing and exercise their rights of access, rectification, erasure, portability, objection, and restriction of processing by informing EVcharge via an email addressed to support@etecnic.es or by writing to the address indicated above, stating "Data Protection" as the subject. On special occasions, we may request the User to prove their identity through an official document, for example, to prevent unauthorized third-party access to their data.

Finally, the User may communicate any modifications in writing or request to unsubscribe at any of the addresses provided.

At any time, the User may lodge a complaint with the Spanish Data Protection Agency to enforce their rights.

Modification of the Privacy Policy

EVcharge reserves the right to modify its privacy policy at any time, respecting current legislation on data protection and subject to prior notification to interested parties.

Language Applicable to this Privacy Policy

The language applicable to this Privacy Policy is Spanish. Any version of it in a different language is provided for the User's convenience and to facilitate understanding. However, this Privacy Policy will always be governed by its Spanish version.

In case of contradiction between the Privacy Policy in any language and its Spanish version, the Spanish version shall prevail.

Dirección General